

Rotterdam, 13 October 2020

To: All Shipping lines, Agents, Transporters and Freight Forwarders using
Rotterdam Short Sea Terminals B.V. (RST)

Subject: Go-live new TOS at RST South Postponed to 7-8-9 November 2020

Dear Reader,

Further to our previous announcements on the scheduled go-live of the new Terminal Operating System (TOS) at RST South for 17-18-19 October, as send out to you last 13 August and 29 September respectively;

Due to recent developments in absenteeism of employees at RST related to COVID-19 and herewith the high risk of implementing the new TOS system at RST South during this period, we have today decided to postpone the implementation of the new TOS at RST South to 7-8-9 November 2020.

We have made this difficult decision with the utmost care for our staff and of course also for your interest, although we do understand this postponement of the go-live of our TOS at RST South by 3 weeks is very unfortunate for all stakeholders involved.

An overview of the new specific schedule, including relevant time-lines, for the go-live period of the terminal will be sent out to you shortly.

We trust to have informed you with the above write-up according to your requirements. In case of any questions and/or remarks arising out of this letter, please do not hesitate to contact us. A list of specific contacts is listed on the 2nd page.

Yours sincerely,

RST Management

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